

Highland Gate Accommodation Terms & Conditions

Arrivals & Departures

- Check in time is 14h00. Arrangements need to be made with the reception for arrival after 16h00.
- Early arrivals are available subject to availability
- The outstanding payment needs to be settled 14 days prior to arrival via EFT and all other incidentals are to be settled upon departure.
- By the signing the disclaimer and receiving house keys the guest acknowledges and agrees to the Estate Rules.
- Check out time is 10h00. Arrangements need to be made with the reservation agent for late check outs.
- Late departures are subjected to availability

Estate Rules & Right of Admission

- No Smoking in the houses
- Visitor(s) must adhere to all the same rules that apply to the guest.
- The estate guest is responsible for all damages caused by their visitor(s)
- Guests are obligated to pay for any damage they cause, should they be unable to prove that they are not responsible for this damage.
- House inventory (pillows, blankets, towels, etc) is intended for your use during your stay at the venue and you are kindly requested not to take anything out.
- Pets are not allowed in the houses, but guide dogs are accepted with prior arrangement.
- Children under the age of 12 must be supervised at all times by a responsible adult.
- No illegal substances of any kind are allowed on the premises.
- Please refrain from creating excessive noise (music/voices/engines or otherwise) at any time of the day.
- From 22h00 to 08h00 is the period of night rest, so don't disturb other estate guests. We ask each guest to be careful and do not create noise that can bother other guests.
- The guest is liable for all costs incurred if lock changes or key replacements are necessary due to negligence.
- The guest is not allowed to distribute copies of the keys without prior permission.
- The estate is not responsible for the loss or leaving behind your valuables, money, jewels and documents in the rooms or other place on the estate.
- The management respectfully requests you not to leave your money or valuables unattended. Vehicles and their contents are left at the owner's/guest's own risk.
- Check out is at 10h00. Please leave the house before 10h00 on the day of your departure.
- Failure to adhere to these rules may result in the guest being evicted with no refund.

Due to the inherent risk, there are NO OPEN FIRES ALLOWED at Highland Gate

GOLF AND TROUT ESTATE